

MATOS MONITORING COOKIE AND PRIVACY POLICY

Who we are:

Our website address is: <https://matosmonitoring.com/>

What personal data we collect and why we collect it:

Cookies

Cookies are simply a text file that is generated by our website and stored on your computer; These cookies are generally temporary in nature and pertain to that particular web browser session.

Session Cookies:

MATOS Monitoring uses various session cookies. Session cookies are a type of cookie that is removed from your computer when you close the web browser. We use this type of cookie to track the state of elements throughout our website based on interactions for your convenience and improve your overall experience. Session Cookies also record user login status.

Third-Party Cookies:

MATOS Monitoring uses some third-party cookies. These are cookies that are configured and set by an external website, not that of the host website. We use these for analytic purposes and for other third-party interactive features you may encounter on our website (e.g. embedded FAQ YouTube Videos).

Persistent cookie:

MATOS Monitoring does not directly use persistent cookies, however some third-party cookies may exhibit this behaviour. Much like a session cookie, persistent cookies traditionally contain information on user preferences and settings. The information that is stored in these cookies is the type of information a user would not like to enter again when returning to a website at a later time (being logged in etc.) Persistent cookies are stored for a fixed period of time, regardless of whether the browser has been closed.

Embedded content from other websites

Articles on this site may include embedded content (e.g. videos, images, articles, etc.). Embedded content from other websites behaves in the exact same way as if the visitor has visited the other website.

These websites may collect data about you, use cookies, embed additional third-party tracking, and monitor your interaction with that embedded content, including tracing your interaction with the embedded content if you have an account and are logged in to that website.

Analytics:

We do not use google analytics on our website.

Who we share your data with:

We do not share your data with anyone.

How long we retain your data:

Data is collected and stored in our MATOS Monitoring Server Database for a minimum of 10 years.

What rights you have over your data:

If you have left a contact message, you can request to receive an exported file of the personal data we hold about you, including any data you have provided to us. You can also request that we erase any personal data we hold about you. This does not include any data we are obliged to keep for administrative, legal, or security purposes.

Where we send your data:

Visitor contact messages may be checked through an automated spam detection service before delivery.

How we protect your data:

The MATOS Monitoring Server runs on the Microsoft Azure Platform utilising Azure services. Microsoft Azure Security Policies are described in the [Azure Security, Privacy and Compliance white paper](#).

For Support please contact the MATOS Monitoring Team via emailing: support@matosmonitoring.com

New Zealand: Patent 596323 | Australia: Patent 2012336431 | Europe: Patent 12846969.9